

# The Well

## *A Volunteers of America & Trinity Lutheran Church Integrated Service Center*

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### **Program Outcomes – Opportunities for Better Service**

- A multi-generational, multi-cultural gathering place where acceptance and diversity enhance service solutions.
- Services address youth and seniors' needs by reinforcing their family systems or by providing necessary supportive structures to stabilize and move them forward.
- Youth are drawn to the environment that replaces growing isolation with engagement, changes focus on self to a sense of community, and allows direction to emerge.
- Struggling youth and seniors and their families have their social, emotional, and physical needs met.
- Opportunities for seniors to mentor, serve others, reinforce sense of community, and maximize independence.
- A safe and welcoming one-stop, integrated service center where community members and service providers gather to meet community needs.
- A place for community engagement where individuals and families of all ages volunteer and serve others.

### **The Partnership is Implemented Through Specific Agreements Between the Two Organizations.**

- During the Development Phase, a joint memorandum of understanding prescribes organizational structure and decision-making procedures.
  - An Oversight Committee formed from Church and VOAWW leaders provides governance over fundraising and facilities development and construction. Minimum standards will be approved by both agencies governing bodies for development and construction.
  - Both agencies have a vote in Oversight Committee decision-making that is consensus-based.
  - VOAWW acts as fiscal agent, leads the capital campaign, and manages construction with joint oversight.
- During the Program Operation Phase, a ground lease implements organizational structure and decision-making procedures during long-term service delivery.
  - A joint committee oversees selection of programs to meet expected service outcomes.
  - Service providers work through The Well to address prevention needs of youth, seniors, and their families.
  - Church leadership is integrated into VOAWW long-term governance of operations.

### **Fundraising Campaign**

- VOA designs and leads the capital campaign.
- All planned direct costs incurred itemized and included in the campaign.
- No funds borrowed to support the effort.
- Pace of fundraising controls project schedule and potential phasing.

### **Program Financing**

- No residual debt following construction.
- VOA and Trinity Lutheran Church jointly develop occupation costs for service providers.
- Service providers are responsible for the funds necessary to implement their programs, including facility occupation costs.

Seeking formal support from:

**State Legislators ♦ Snohomish County Executive ♦ Mayors of Lynnwood and Edmonds ♦ President, Edmonds Community College ♦ CEO, United Way of Snohomish County ♦ Superintendent, Verdant Health Commission ♦ CEO Compass Health ♦ Director, Snohomish County Human Services**

***For more information on The Well please contact Bob Reese at [breese@voaww.org](mailto:breese@voaww.org) or David Greenlee at [david@trinitylutheranchurch.com](mailto:david@trinitylutheranchurch.com).***